

46186**BT-6/M-24****ORGANIZATIONAL BEHAVIOR****Paper : HM-901A****Time : Three Hours]****[Maximum Marks : 75**

Note : Attempt *five* questions in all, selecting at least *one* question from each unit. All questions carry equal marks.

UNIT-I

1. What is workforce diversity? Describe how organizations manage diversity effectively. Also recognize stereotypes and understand how they function in an organizational setting. 15
2. Define Organizational Behavior. Outline the challenges and opportunities for OB practitioners today's culturally diverse organizations. 15

UNIT-II

3. Are emotions rational? What functions do they serve? What is the evidence for and against the existence of emotional intelligence? What are the sources of emotions and moods? 15
4. What is personality? What factors determine personality? What are the personality traits? Besides the Big Five, what other personality traits are relevant to OB? 15

UNIT-III

5. Define group. What are the different types of groups?
What are the five stages of group development? 15
6. What are the three key elements of motivation? What are
some early theories of motivation? How applicable are
they today? 15

UNIT-IV

7. Identify the main factors responsible for creating
organizational stress. Represent a stress mode
diagrammatically. What are the individual and
organizational approaches to managing stress? 15
8. Differentiate between formal and informal communication.
Explain the barriers to effective communication in
detail. 15

EXAMKIT